

# Digitalisation and Businesses: A Post COVID-19 scenario

**Friday 3<sup>rd</sup> July 2020**  
**11:00 – 12:30hrs**

Webinar organised by the Gozo Business Chamber,  
in collaboration with Microsoft Malta, and Bank of Valletta

In its Communication on its proposals related to the EU recovery package on the 27<sup>th</sup> May, the European Commission highlighted that “our generational challenges – the green and digital transitions – are even more important now than before the crisis started”(2020, p.2). The COVID-19 pandemic has shown the necessity for businesses to shift their business model to a digital one. The scope of this webinar will be to examine the challenges for businesses in this scenario and possible solutions, both from a payments and operational perspective.

## AGENDA

<b>11:00 – 11:10</b>	<b>Opening remarks</b> GBC President – Joseph Borg
<b>11:10 – 11:40</b>	<b>Digital Channels – making electronic payments</b> Tonia Naudi Head Multi - Channel & Payments Business, Electronic Banking Services
<b>11:40 – 12:10</b>	<b>M365 Business – The day after COVID-19, Redefining the way we work</b> Paris P. Savva, Territory Channel Manager for Microsoft, SMB (Cyprus – Malta)
<b>12:10 – 12:30</b>	Q&A session moderated by Daniel Borg, CEO GBC



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